

# Returns Policy

If there is a problem with your order , items are faulty or you wish to return goods for any other reason, please contact us at [ray@weltonsbeers.co.uk](mailto:ray@weltonsbeers.co.uk).

If the attempted delivery is obviously damaged, you are within your rights to refuse to accept this delivery, in which case it will be returned to us. If you choose to do this, please contact us at [ray@weltonsbeer.co.uk](mailto:ray@weltonsbeer.co.uk) and we will either issue you a refund, or resend the order if the items are in stock.

We cannot accept responsibility for delivery failure if you provide incorrect address and post code details, or incorrect contact information. Please check this information carefully when placing your order.